


Team lead Testing & Support

<p>Company Profile</p>  <p>Unlimited access to your world</p>	<p>A.E.T. Europe B.V. (AET) is a software development company that develops middleware and card management systems for smart cards and USB tokens. We are the biggest independent cryptographic middleware specialist worldwide.</p> <p>Our products are typically used for:</p> <ul style="list-style-type: none"> • Enterprise security • Government and Digital ID • Banking/EMV • Mobile applications <p>SafeSign IC is internationally well-known middleware for cryptographic tokens, delivering strong authentication, digital signing, and secure transactions and information through encryption.</p> <p>BlueX Digital ID Management is another of AET's bestsellers. This well-known and extremely adaptable system supports the simplification and automation of all digital ID management processes.</p> <p>ConsentID combines our products and other state-of-the-art technology into a mobile authentication and signature service.</p> <p>AET Support provides 3rd level support to customers and partners and is responsible for quality control and user documentation for all AET products.</p> <p>AET is headquartered in Arnhem, the Netherlands and has currently over 40 employees.</p>
<p>Keywords</p>	<ul style="list-style-type: none"> • High-tech environment • State-of-the-art security • Identity and access solutions • Client, server, and mobile environments • Individual responsibility within small teams • Informal company culture
<p>Function Profile</p>	<p>AET is looking for a Team lead Testing & Support for the Support team.</p> <p>The primary tasks are:</p> <ul style="list-style-type: none"> • Management of the Support team • Quality assurance of all AET products • Development of product and user documentation • Adequate handling of 3rd line support calls • Provision of status information of support and test processes <p>Secondary tasks are:</p> <ul style="list-style-type: none"> • Initiate and propagate process improvements and the use of tooling with respect to support and quality assurance • Organize training for partners and customers
<p>Candidate Profile</p>	<p>The Team lead Testing & Support we are looking for:</p> <ul style="list-style-type: none"> • Has a Bachelor or Master degree (or equivalent) in IT • Has at least 5 years of experience in the field of Quality Assurance • Has at least 2 years of experience as a (test) team lead • Has experience with test automation, Configuration Management, Windows, MAC and Linux • Is certified in TMap or ISTQB • Is able to handle complexity • Is able to transform abstract ideas/information into structured and organized plans, processes and tooling • Is capable to express his opinion and advise management

	<ul style="list-style-type: none"> • Is able to lead and motivate a team • Is able to transfer knowledge • Is able to supervise, coach, and support (new) employees • Is fluent in Dutch and English <p>We would be happy if you have:</p> <ul style="list-style-type: none"> • Understanding of SCRUM methodology preferably as a scrum master • Experience with Atlassian tooling Jira and Confluence • Experience with mobile technology and platforms like iOS and Android • Experience with software testing for complex enterprise environments • Some knowledge of one or more of the following items: <ul style="list-style-type: none"> ○ Cryptography and/or Public Key Infrastructure ○ Smart cards (PKCS#11) ○ Workflow or document management
Competences	<ul style="list-style-type: none"> • Leadership • Customer orientation • Quality driven • Innovation and creativity • Team player • Self-discipline